



Technical Service Bulletin

Cursor is jumping in radio memory list (possible Navigation DVD upgrade)

91 07 06 2014281/1, Feb. 20, 2007

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A8	2004 – 2005	All	<ul style="list-style-type: none">JF campaign performed (A8 MY2004)Version 4 Navigation DVD has to be replaced with Version 5, if not already upgraded.
A6	2005	All	

Condition

When trying to select another stored station in the **Radio Memory station list**, the cursor is not following the selection. Instead the cursor is jumping to the top of the displayed list and the desired station can't be selected. In other cases the cursor can't be scrolled to the next or previous page.

Technical Background

Software issue in the MMI system

Production Solution

Improved software in Model year 2007 vehicles.

Service

An MMI system Update is required.



Tip: Due to the incompatibility of Navigation DVD Version 4 and lower with the new MMI software, it may be necessary to replace the installed DVD with a Navigation DVD Version 5.

MMI Update Procedure

1. Connect a recommended battery charger to the designated charging posts in the vehicle.



Tip: To avoid false readings of the battery manager, don't charge the battery directly at its posts.

2. Verify if the JF campaign was performed on this vehicle (A8 MY2004 only). If not, perform this campaign prior to this update.

3. Verify which Navigation DVD Version is currently installed. If the version is 4 or lower, obtain a Version 5 Navigation DVD through the Navteq Hotline. Replace the DVD and run the **Navigation Update** in the MMI **Navigation** menu.

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Tip: Start up the MMI system and go to the **Navigation** menu before you eject and load a Navigation DVD.

If the Navigation DVD Version is already 5 or higher (Figure 1), proceed to the MMI component update without further action.

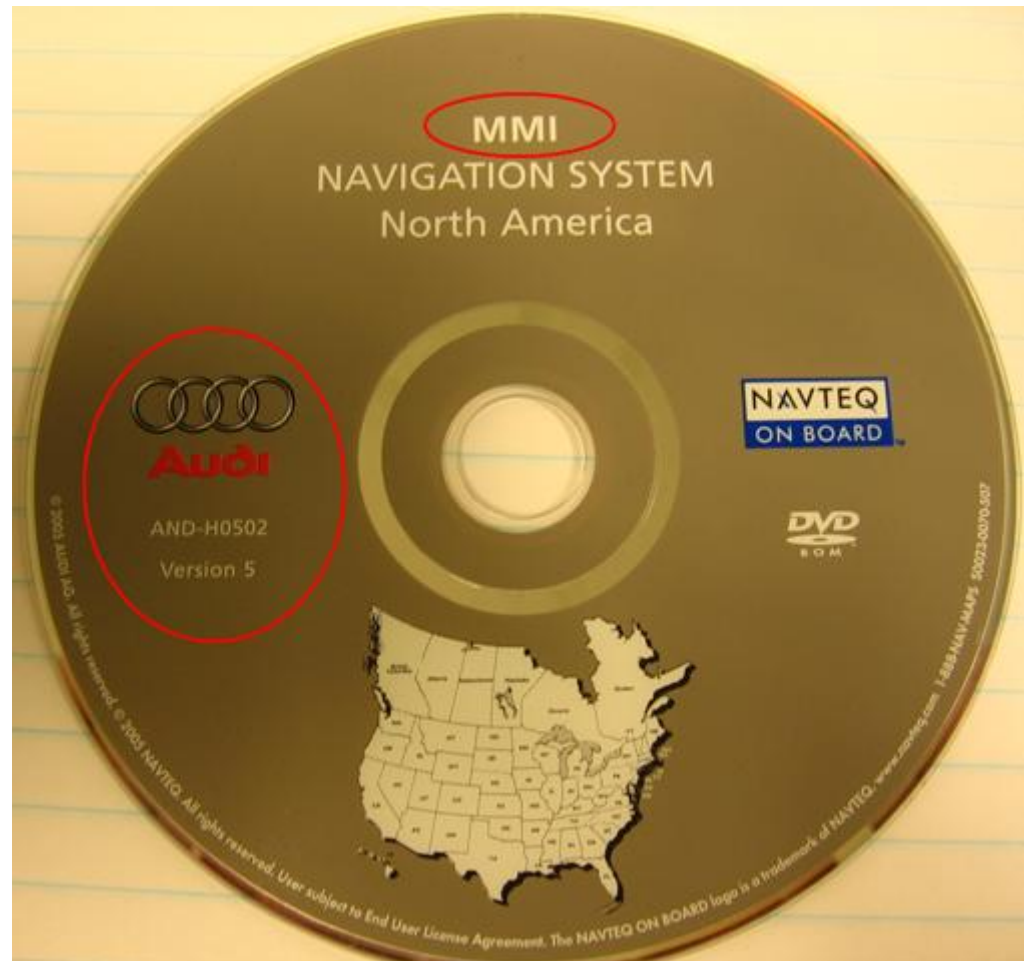


Figure 1. An MMI Navigation System Version 5 DVD.

MMI component update:

4. Eject possible inserted CDs from the CD changer in the glove compartment, and load Update CD **4F0 906 961 AB** in position 1.

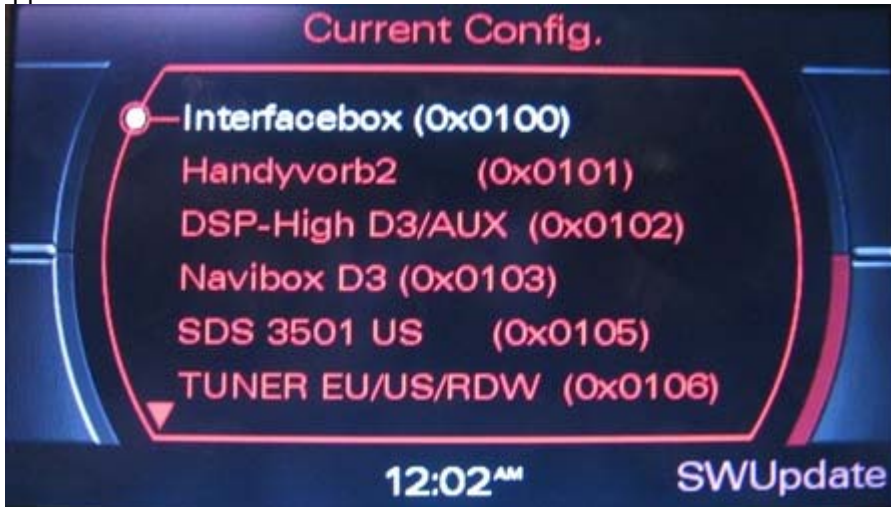
5. All sound settings will be set to default after the update. Depending on the installed MMI components, further settings (Previous/Memory station list, stored CD name, directory entries and voice recognition name tags) may be lost.



Tip: Write down all settings to restore them after the update. Inform customers that they have to re-record their name tags.

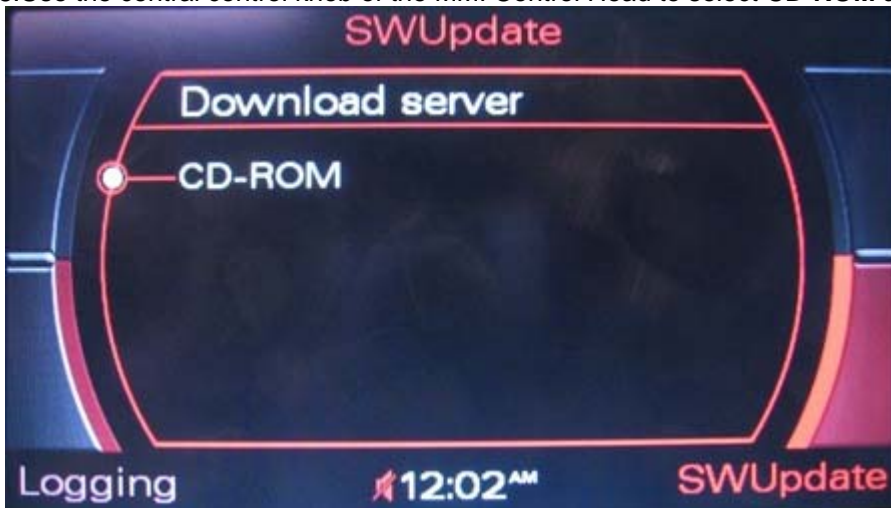
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6. Press and hold the MMI Control Head buttons **Setup** and **Return** simultaneously until the following screen appears:



7. Press the lower right soft key of the MMI Control Head to enter the **SWUpdate** menu.

8. Use the central control knob of the MMI Control Head to select **CD-ROM** and then **Standard**.



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9. The screen below, which may take a few seconds to appear, shows the current software status of the MMI component in comparison to the inserted Update CD.

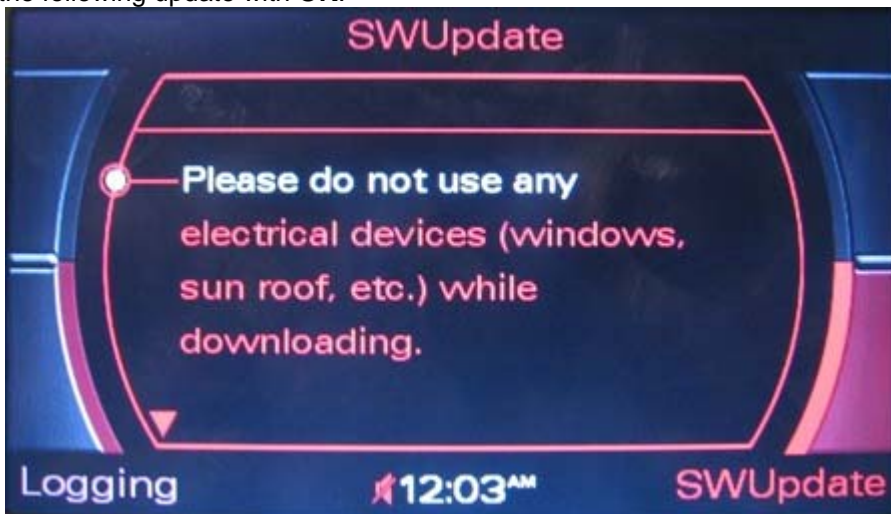


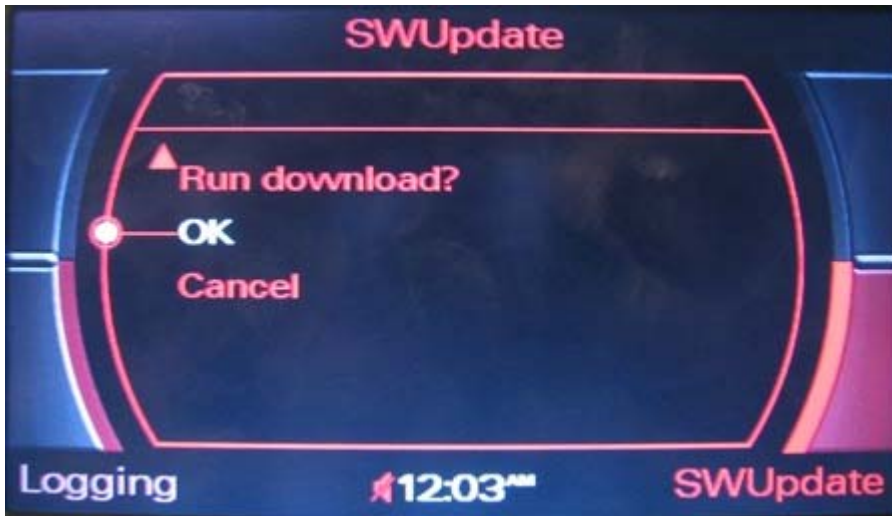
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10. Scroll down the component list with the central control knob and select **Start download**.

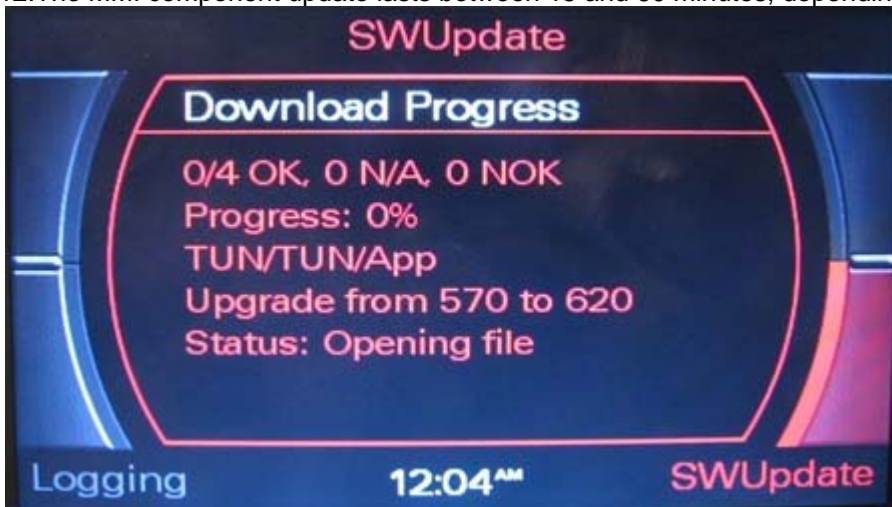


11. Note and obey the displayed message to avoid component breakdowns, and scroll down the screen to accept the following update with **OK**.





12. The MMI component update lasts between 15 and 60 minutes, depending on the installed components.

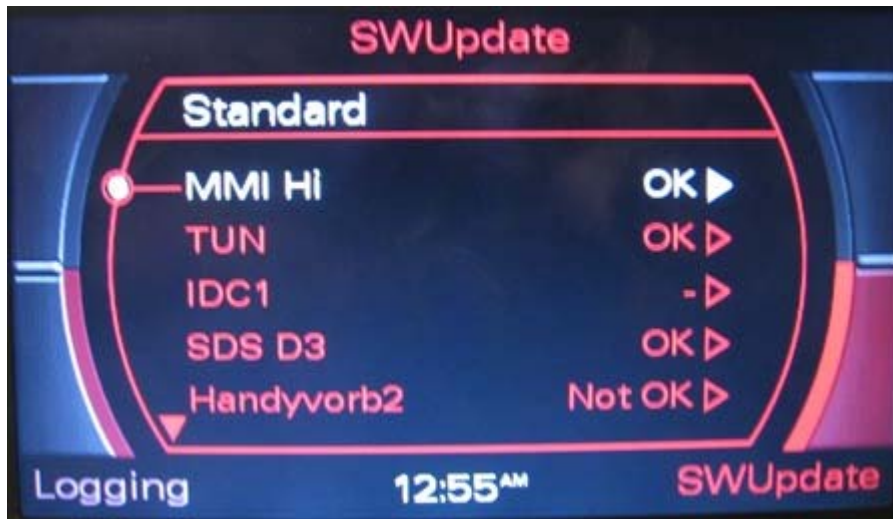


13. After initialization of the updated components, the following screen (or a similar one) appears.



Tip: The displayed status **Not OK** and - is update-related and not a fault. Please ignore and proceed.

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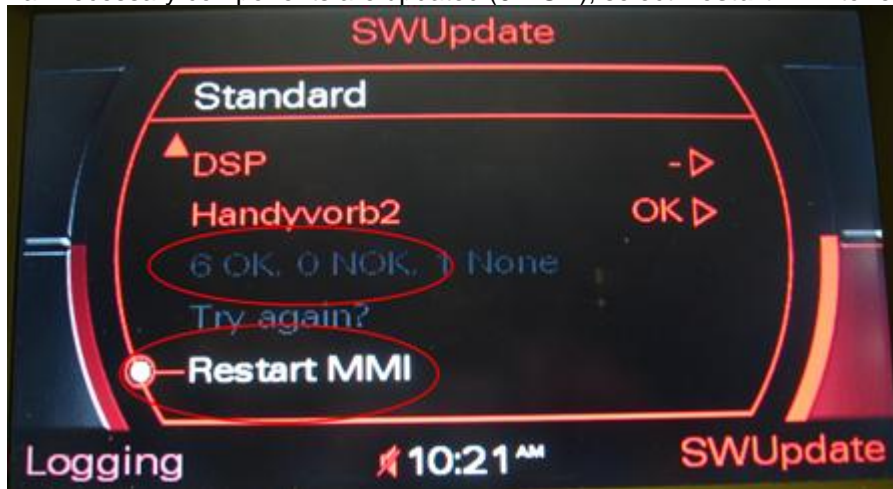


If you scroll down the component list, you may discover that not all necessary component updates were performed in the first step (not all **OK**). In this case, select **Try again** to perform the missing component update.



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If all necessary components are updated (**0 NOK**), select **Restart MMI** to reset the MMI system.



Tip: If you are unsure if an Update was performed completely, run the SW Update procedure again (steps 6 - 11). If the message that no component is selected for an update is displayed, all components are updated. Use the return button until you exit the **SW Update** menu.

14. Eject Update CD **4F0 906 961 AB** and re-insert removed CDs, if applicable.

15. Connect the VAS Tester to the vehicle and erase all sporadic fault codes.

16. Select **07 - Display/control unit** and add **32** to the adaptation value of adaptation channel 2. The battery charge status will then be displayed again.



Note:

After an update, the battery charge display in the menu is off by default.

17. Perform the required SVM Update using action code

NA4FK730 for the A6 and

NA4EK730 for the A8.

For further SVM update instructions and troubleshooting, please refer to the *SVM Operating Manual; ElsaWeb TSB 2011732*.

Warranty



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When procedure applies to vehicles within the New Vehicle Limited Warranty, use the following:			
Claim Type:	W2		
Part Identifier:	9196		
Damage Code:	9196 039 001 1		
Labor Operations:	9196 25 99	MMI Zug update <i>without</i> telephone transceiver R36	100 TU
	9196 26 99	MMI Zug update <i>with</i> telephone transceiver R36	150 TU
Diagnostic Time:	Diagnostic time reimbursement follows guidelines printed in Section 2.2 of the Audi Warranty Policies and Procedures Manual		
Claim Comment:	As per TSB # 2014279/1		
All warranty claims submitted for payment must be in accordance with the Audi Warranty Policies and Procedures Manual. Claims are subject to review or audit by Audi Warranty.			

Required Parts and Tools

Part Number	Part Description	Quantity
AND-H0502	MMI Navigation DVD Version 5 (if Version 4 or lower is currently installed)	1
4F0 906 961 AB	Update CD MMI	1

Additional Information

All part and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.